

# CRUCIAL CONVERSATIONS

## Tools for Talking when Stakes are High

### Overview

Crucial Conversations helps you master the skills you need to step up to high-stakes issues while remaining candid and respectful. Through this course, you will acquire the necessary skills to establish better relationships, gather divergent perspectives, and achieve better results – all strengths of a great leader.

Two day session • March 8 - 9, 2018 • 8 am – 4 pm  
Chown Building, Rm 474 – 753 McDermot Ave Winnipeg, MB



### Who should take this course

This course is open to all physicians within the province of Manitoba, **particularly those who are (or aspire to become) physician leaders.**

### Learning objectives

- Identify when conversations become crucial
- Engage others in addressing challenging issues
- Steward emotional, high-stakes conversations toward resolution and action
- Identify challenges facing physician leaders in the health care system
- Acquire practical tools to deal with challenges facing physician leaders

**Faculty: Dr. Debrah Wirtzfeld, MD, MSc, FRCSC, FACS, CCPL, CEC**



### Register

\$500 course fee. Space is limited. Registration deadline: February 28, 2018

To register for this course, please visit the short URL link at <http://bit.ly/2Cymkt4>

For more information, please contact Amanda Osorio at [aosorio@wrha.mb.ca](mailto:aosorio@wrha.mb.ca).

#### REGISTRATION CANCELLATION POLICY

A registration refund will be made upon written request on or before Feb. 28, 2018. A \$35 administrative fee will be retained. No refunds will be made for cancellations after this date.