

# CRUCIAL CONVERSATIONS

## Tools for Talking when Stakes are High

### Overview

Crucial Conversations helps you master the skills you need to step up to high-stakes issues while remaining candid and respectful. Through this course, you will acquire the necessary skills to establish better relationships, gather divergent perspectives, and achieve better results – all strengths of a great leader.

Two day session • June 14-15, 2018 • 8 am – 4 pm  
Chown Building, Rm 474 – 753 McDermot Ave, Winnipeg, MB



### Who should take this course

This course is open to all faculty of the Max Rady College of Medicine, University of Manitoba and all physicians within the province of Manitoba, particularly **those who are (or aspire to become) healthcare leaders.**

### Learning objectives

- Identify when conversations become crucial
- Engage others in addressing challenging issues
- Steward emotional, high-stakes conversations toward resolution and action
- Identify challenges facing physician leaders in the health care system
- Acquire practical tools to deal with challenges facing physician leaders

**Faculty:** Dr. Debrah Wirtzfeld, MD, MSc, FRCSC, FACS, CCPL, CEC  
Dr. Shaundra Popowich, MD, FRCSC, MBA



### Register

\$500 course fee. Space is limited. Registration deadline: June 4, 2018  
To register for this course, please visit the short URL link at <http://bit.ly/2G8bwX5>  
For more information, please contact Amanda Osorio at [aosorio@wrha.mb.ca](mailto:aosorio@wrha.mb.ca).

### REGISTRATION CANCELLATION POLICY

A registration refund will be made upon written request on or before June 4, 2018. A \$35 administrative fee will be retained. No refunds will be made for cancellations after this date.