# Post-ACS Patient Education

Drinking from a Firehose Made Easy...ish

> Travis Warner May 24, 2018

### Faculty/Presenter Disclosure

#### Faculty:

- Travis Warner, BSP, ACPR, BCPS, EPPh
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- Relationships with commercial interests:
  - Ø Grants/Research Support: Not Applicable
  - Speakers Bureau/Honoraria: Not Applicable
  - Consulting Fees: Not Applicable
  - Other:
    - Stocks in Aphria Inc., Aurora Cannabis Inc., Canopy Growth Corp. (medical marijuana producers)
    - Member of/treasurer for the Canadian Cardiovascular Pharmacists Network (CCPN), which produces clinical resources and educational events related to cardiovascular diseases for pharmacists and others, and receives the bulk of its funding via sponsorship and grants from industry

# Mitigating Potential Bias

 Potential bias in this talk is mitigated through a focus on evidence and reference to peer-reviewed research and guidelines wherever possible

# Learning Objectives

- Review the need for effective patient education and some of the benefits of effective education
- Discuss some of the barriers to effective transmission and retention of information by patients
- Explore approaches to patient education that may optimize its effectiveness and improve patient outcomes

# Determinants of Health

Clinical healthcare services
Genetic vulnerability
Socio-economic characteristics
Physical environment
Individual health behavior

# Patient-Centred Care & Decision-Making

### Patient-Centred Care

#### The Institute of Medicine:

"...a partnership among practitioners, patients, and their families ensures that decisions respect patients' wants, needs, and preferences, and that patients have the education and support they need to make decisions and participate in their own care, as well as participate in quality improvement efforts."

> Committee on Quality of Health Care in America. Crossing the Quality Chasm: A New Health System for the 21<sup>st</sup> Century. Institute of Medicine, National Academy Press; Washington, DC, USA: 2001.

# Patient-Centred Care & Decision-Making

- Patient-centred care places increased emphasis on patient choice
  - Models for healthcare decision-making:
    - Paternalistic
    - Informed choice
    - Shared decision-making

Health literacy refers to the combination of skills and knowledge that a person needs to possess in order to access, understand and apply information relating to his or her health effectively and consistently

J Card Nursing 2007;22(6):459-465. https://abclifeliteracy.ca/health-literacy-fact-sheet

# Patient Decision-Making

- Patient capacity for shared decision-making evolves over time:
  - *initial* event & emergent care;
  - hospitalization & inpatient care;
  - impending discharge;
  - transition from hospital to home;
  - rehabilitation & recovery

Increasing potential for patient decisionmaking Patient-Centred Care & Decision-Making

### Patient Decision-Making and the Health Belief Model

- Research on patient health choices revolves around the Health Belief Model (HBM)
  - Framework describing & predicting patient healthrelated decisions
- Likelihood that a patient will take healthpromoting action dependent on factors such as perceived threat, self-efficacy, and cues to action...

Patient-Centred Care & Decision-Making



# Patient Education: Purpose & Benefits

## Who Provides Patient Education?

- ALL healthcare providers who provide care to and/or interact with patients
  - Nurses
  - Physicians
  - Pharmacists
  - Physiotherapists
  - Occupational Therapists
  - Physician/Clinical Assistants
  - …and so on

# Purpose of Patient Education

#### Patient activation:

The **knowledge**, **skills**, **confidence** and **inclination** to assume **responsibility** for **managing one's own health and health-care** needs

- With higher levels of activation, patients will better understand their condition(s) and associated therapies, required actions (and related barriers), and have increased confidence to take an active role in their own care
- Ultimately we want our patients to feel empowered and engaged in their care, which should lead to improved health behaviors and outcomes

# Benefits of Effective Patient Education

*o* Effective patient education may:

- Improve patient health literacy and activation
- Facilitate enhanced communication & shared decision-making
- Assist in tailoring care to patient preferences (improved value-choice agreement)
- Reduce healthcare costs
- Improve patient outcomes

# Benefits of Effective Patient Education cont'd

- 2013 study assessing re-hospitalization for cardiopulmonary disease
  - patients with a high degree of activation were less likely to be readmitted to hospital or visit an emergency department within 30 days of discharge than those with a low level of activation
    - HR 1.93 (1.22-3.06) for rehospitalization for lowest vs highest activation

# Benefits of Effective Patient Education cont'd

#### US Preventative Services Task Force report:

- Behavioral Counseling to Promote a Healthful Diet and Physical Activity for Cardiovascular Disease Prevention in Adults Without Cardiovascular Risk Factors
  - ...behavioral counseling interventions provide at least a small benefit for reduction of CVD risk in adults without obesity
  - ...improve healthful behaviors, including beneficial effects on fruit and vegetable consumption, total daily caloric intake, salt intake, and physical activity levels
  - ...improvements in systolic and diastolic blood pressure levels, low-density lipoprotein cholesterol (LDL-C) levels, body mass index (BMI), and waist circumference

JAMA 2017;318:167-174.

## Lower Costs with Improved Health Literacy

- 2013 analysis of patients within a health care system in Minnesota:
  - patients most lacking in skills and confidence to be actively engaged in their health care had average costs that were from 8 to 21 percent higher compared to patients with the highest level of engagement
  - Effect persisted even after adjustment for "risk" of higher costs

# Benefits of Shared Decision-Making

- 2018 study in patients under consideration for destination therapy LVAD
  - Patients with enhanced education were more knowledgeable regarding LVADs when tested; reported better agreement between stated values and treatment choice; and were about 1/3 less likely to actually receive an LVAD (53.9% vs 79.9%)

# Patient Education: Overview

Patient Education: Overview: Transfer of Information & Information Retention

### Components of Patient Education & Factors Affecting Information Transfer

### Environment

- Information recipient(s)
  - o patient/caregiver/loved ones
- Education provider(s)
- Information content

Transfer of Information & Information Retention: Environmental Factors

### **Environmental Factors**

 Ideal setting for effective teaching should be quiet, comfortable, & free of distractions

 If there's excessive noise or distraction, move elsewhere

### Patient Factors

- 6 Education level
- Literacy
- Language skills/language barrier
- Cultural & socioeconomic factors
- Capacity for comprehension & recall
- Learning style
- Depth of related/preexisting knowledge

Age

- Sensory (visual/auditory) acuity
- Presence or absence of others
- Learning priorities
- Perceived importance of the material
- Physiological state (sleep deprivation, pain)
- Psychological state (e.g. anxiety/distress)

Transfer of Information & Information Retention: Patient Factors

# Patient Literacy

- Nearly half (48 percent) of adult Canadians have literacy skills below high school equivalency
- About 17 percent function at the lowest level, where individuals may, for example, be unable to read the instructions on a medication vial
- 65 percent of recent immigrants (in Canada less than 10 years) and 63 percent of established immigrants (in Canada more than 10 years) (measurements from Quebec) had inadequate literacy skills

Transfer of Information & Information Retention: Patient Factors

# Learning Styles

- Individual patients may have a preference for verbal, visual, or audiovisual information
- Some may deal well with abstract concepts;
   others may require something more concrete
- Some may do well with an "information dump" while others may require more discussion, use of mixed media, and/or repetition
- Retention rates may differ greatly between patients presented with identical information due to individual learning style

# Illness & Cognitive Impairment

- Acute illness may significantly affect cognition and memory:
  - Study of elderly (70+ yrs old) patients without history of cognitive impairment admitted from community to hospital with acute illness
    - Nearly 1/3 (31.5%) displayed previously unrecognized
       "low cognition" at discharge
    - More than half (58%) displayed significant improvement in cognition by 1 month post-discharge

Transfer of Information & Information Retention: Patient Factors

# **Sleep Deprivation**

- Sleep deprivation leads to decreased attention and poorer judgment and information recall
- Sleep duration and quality in hospital is nearly universally poor
- Patients are often in a significantly sleepdeprived state when undergoing education

Psychol Bull. 2010;136(3):375–89. Neuropsychiatr Dis Treat. 2007:3(5):553–67. J Hosp Med. 2015;10(7):439-45. Transfer of Information & Information Retention: Patient Factors

# Stress & Anxiety

### Attentional narrowing

 Stressful/emotional information will draw attention, limiting mental resources available for other information

#### State-dependent learning

- Recall is affected by congruity between physical & psychological states when learning and remembering
- Both very high and very low anxiety hamper memory performance – recall is best with "moderate" anxiety!

J R Soc Med. 2003;96:219-22. Br J Soc Clin Psychol. 1979;18(2):245-55.

## Provider- & Content-Related Factors

- Effective teaching practices are a must
- Information must be optimized to be as clear, organized, and comprehensible as possible
- Volume of information should be kept to a minimum (as far as possible)
- Information formats should be chosen (and combined) for better recall:
  - visuospatial vs auditory-verbal vs multimedia
- Time is short!!

# The Four Habits Model

#### Framework for patient-centred healthcare encounters

#### Invest in the Beginning

Create rapport quickly; elicit patient's concerns; plan the visit

#### Ilicit the Patient's Perspective

 Ask for the patient's ideas; elicit specific requests; explore the impact on the patient's life

#### O Demonstrate Empathy

 Be open to the patient's emotions; make empathic statements; convey empathy nonverbally

#### Invest in the End

 Deliver information in terms of patient's original concerns; educate along with rationale, explain expected outcomes and options; summarize and review next steps; verify understanding; provide written information

> https://www.ndep.nih.gov/assets/The-Four-Habits-Model-508.pdf www.ucdenver.edu/academics/colleges/medicalschool/.../4%20Habits%20Model.pdf.

# **Communication Best Practices**

### Openness

- Elicit and acknowledge patient perspectives, values, beliefs
- Try not to appear curt or rushed
- Adopt a friendly demeanor

### Active Listening

 Attentive body language (open posture, eye contact), back-and-forth dialogue, open-ended questions

### Speaking Plainly

Assume low health literacy in most patients, avoid jargon

### Optimization of Information Transfer

- Time management
- Structure & organization
- Teach-back
- Chunk-and-check
- Format & media
- Repetition & reinforcement

# Time Management

- Limited staff and demands of a busy work environment mean time may be short, and must be used wisely
  - Even so: effective patient-centred communication requires understanding a patient's situation and perspective, so an exchange is necessary
    - A patient self-reported story should only take 2-3 minutes
    - Shared decision-making should only take about 2 minutes in a 20 minute encounter
    - Patients may be redirected as necessary
- Keep information and explanations brief and tothe-point

Pharmacy (Basel). 2018;6(1):18. Nelson AM. Improving Patient Satisfaction Now: How to Earn Patient and Payer Loyalty. Jones & Bartlett Learning; Burlington, MA, USA: 1997.

# Structure & Organization of Information

- Information should be ordered logically
  - If you're disorganized and scrambled, the patient will be far worse off!
  - Explicit organization (specified in advance) improves recall
- First and last items mentioned will be bestretained (serial position effect)
  - Combination of primacy effect and recency effect

### Teach-Back, Chunk-&-Check

- The teach-back method requires a patient to repeat back, in his or her own words, what has just been presented
  - Proven to enhance understanding, recall, and adherence
  - Can combine with "show me method"
- Chunk-&-check breaks up large amounts of information into smaller pieces, and reviews each "chunk" before moving onto the next

Agency for Healthcare Research and Quality. Available at: https://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacytoolkit/healthlittoolkit2-tool5.html

### Teach-Back, Chunk-&-Check cont'd

- Try to ensure the review is not perceived as a "test":
  - So that I know I did a good job teaching you, I will ask you a few questions..."
  - If you were talking to a family member later today, what would you tell them we talked about here?"
  - "Just to make sure I covered everything I needed to with you, I am going to have you walk me through each step..."
Transfer of Information & Information Retention: Provider- & Content-Related Factors

### Format, Media, & Repetition

Retention rates differ based on method of delivery



(Specific numbers and accuracy of this model are disputed)

Transfer of Information & Information Retention: Provider- & Content-Related Factors

### Format, Media, & Repetition

- Patients immediately forget 40-80% of medical information with which they're presented
  - And nearly half of what is remembered is remembered incorrectly!
- With increasing information volume, proportional retention will decrease
- Written, visual, and multimedia information is vital to ensure important information is not forgotten
  - Not only does this type of information have better retention than spoken words, it may revisited multiple times, further enhancing comprehension and recall

Exp Aging Res 1996;22:403-28., Rheumatol Rehabil 1979;18:245-55. J R Soc Med 2003;96(5):219–222. Transfer of Information & Information Retention: Provider- & Content-Related Factors

# Format, Media, & Repetition cont'd

- Visual information cartoons, diagrams, pictograms – is retained better than verbal information
  - In one study, retention was 84% for pictures-plusspoken information vs 14% for spoken information alone!
- Pictures are especially important in patients with low literacy

Patient Educ Couns. 1998;35(2):83-8. Patient Educ Couns. 2006;61(2):173-90.

# Setting the Stage

- Introductions and overview of the encounter "prime" the patient to receive the information
- Assessment of patient information needs
  - Simply ask, "How did you end up here and what's your understanding of all that's happened?"
- Information can be presented in simple/lowcomplexity, or higher complexity terms, according to the patient's health literacy and desires (as demonstrated by the patient and expressed in his/her own words) – but simple/low-complexity is always a reasonable choice!

### Speaking the Language

(video clip removed)

# **Teaching References**



A guide for people with coronary artery disease

- Medication teaching sheets
  - WRHA-developed, Heart and Stroke Foundation (online)
- Other references
  - Physiotherapy-developed information sheets
  - others

### The Disease

- Explanation of the patient's condition provides context for the rest of the discussion
  - It's vital that a patient understands the nature of his or her disease in order to make sense of the management!
- Plaque is a waxy substance that builds up on the inside of blood vessels. Sometimes it forms into something juicy like a pimple on the inside of a vessel, and those juicy plaques can sometimes pop... blood is sticky and tends to stick to anything that doesn't look like the normal inside of a blood vessel...

### From Living Well with Heart Disease



### From Living Well with Heart Disease



Normal blood flow through healthy artery (top) and blocked blood flow in artery with yellow plaque and red blood clot (bottom). Image: Stock.com/jack0m

### From Living Well with Heart Disease

#### WHAT ARE THE COMMON SIGNS OF HEART ATTACK?



#### **Chest discomfort**

(uncomfortable chest pressure, squeezing, fullness or pain, burning or heaviness)



#### Discomfort in other areas of the upper body (neck, jaw, shoulder,

(neck, jaw, shoulder, arms, back)

#### Shortness of breath



© Heart and Stroke Foundation of Canada

Light-headedness

Nausea

Sweating



### The Treatment(s)

- Medical management vs interventional (PCI or CABG)
- The cardiologists who do angiograms are like plumbers...
- A stent is like a tiny culvert made of high-tech
  chicken wire it looks like the spring from a pen
- Bypass grafts carry blood from an area with good blood supply to an area affected by blockages

### PCI: Heart & Stroke Foundation

Carotid Artery Stent Insertion



http://www.heartandstroke.ca/heart/treatments/surgery-and-otherprocedures/percutaneous-coronary-intervention

# Angioplasty: A guide for people living with heart disease (Peter Munk Cardiac Centre)





#### Angioplasty using a stent

The doctor usually puts a **stent** into the inside of the artery during an angioplasty. A stent is a small tube made of stainless steel mesh. It holds the artery open after angioplasty.

When a stent is used, your doctor will place it over a balloon. When the balloon is inflated the stent expands. It is pressed into the wall of the artery. The balloon is then deflated and removed.

After the stent is put in, the inner lining of the artery will grow over it. This usually takes about 2 weeks. This keeps the stent securely in place. The stent is kept in permanently to keep the artery open. Stents lower the risk of this area narrowing again.

http://www.uhn.ca/PatientsFamilies/Health\_Information/Health \_Topics/Documents/Affairs\_of\_the\_Heart\_Angioplasty.pdf

### The Dangers of Denial

- 2016 study in patients with chronic heart failure
  - 100 patients assessed with the Nottingham Health Profile (NHP) questionnaire and Acceptance of Illness Scale (AIS)
    - Low levels of acceptance of illness scored significantly higher on the energy, pain, emotional reaction, sleep, social isolation and mobility
    - Failure to accept illness is associated with poorer quality of life in patients with chronic heart failure
    - Multivariate analysis showed that acceptance of illness was the only independent predictor of quality of life in all the NHP domains

### Medications & Medication Counselling

© 2009 by Randy Glasbergen. www.glasbergen.com

#### Pharmacy



"Don't take these if you are nursing, pregnant, or about to become pregnant."

### Medications

- Nearly all of the medications given after a heart attack are "forever"
  - The disease is chronic, so the treatment has to be, too
  - Most people won't actually feel better when they take their medications, but they'll still be getting the benefits (lower risk of another heart attack, living longer and healthier)
  - Changes to lifestyle and diet are important, but don't replace the benefits of medications
- Complete medication teaching involves:
  - Review of regimen for each agent (drug name, dosing, purpose & effects, adverse effects & interactions)

### Medications - Classes

- Typical post-ACS medications:
  - Antiplatelets (DAPT)
  - Statin
  - Ø Beta-blocker
  - ACE-inhibitor/ARB
  - Nitroglycerin

# Antiplatelets

### In brief:

 Usually, ASA + another (clopidogrel, ticagrelor, prasugrel) – ASA (usually) forever

#### Antiplatelet drugs make the blood less sticky

 If you have plaques in your arteries, and especially if you have stents, your blood may try to stick to a plaque or stent material and clog up the vessel...

# Antiplatelets cont'd

### Purpose, effects:

- Antiplatelet drugs make the blood less sticky
  - If you have plaques in your arteries, and especially if you have stents, your blood may try to stick to a plaque or stent material and clog up the vessel...
- Do not to stop or interrupt taking clopidogrel, ticagrelor, or prasugrel early unless approved to do so by a cardiologist. Ensure that the intended duration of dual antiplatelet therapy is clear
  - Missing doses of antiplatelets can result in a second heart attack, especially if missed soon after the first event
- ASA will be a lifelong medication... other blockages in the heart arteries (even if they are not easily seen on the angiogram) may grow or become unstable in the future. ASA will lower the risk of these blockages leading to clots within the arteries and another heart attack

# Antiplatelets cont'd

### Side effects, interactions:

- Because of their effects on clotting, antiplatelets increase risk for minor bleeding or bruising. This is often termed "nuisance bleeding" and does not require stopping the drug(s)
  - Patients with: severe stomach pain, bloody vomit, or vomit that looks like coffee grounds; bloody or tarry black stools; bloody urine; or excessive bruising (especially if unprovoked) should seek medical attention right away. The risk of any of these things happening is low, but patients must be aware of the potential so they can react without delay
- Do not take any other medications (including OTC or herbal) containing ASA or that have (or may have) effects on bleeding/clotting. If in doubt, ask a pharmacist
  - Acetaminophen is the painkiller of choice. NSAIDs should be avoided if possible

# Antiplatelets cont'd

### Pearls:

- If an NSAID must be taken, avoid taking ASA and the NSAID at the same time
  - Take ASA at least 2 hours before the NSAID
  - If an NSAID is needed regularly for pain control, consider analgesic-dose ASA (high risk of GI adverse effects, however)
- Patients taking analgesic-dose ASA, chronic naproxen, or other high dose NSAID with DAPT should be strongly considered for gut protection with a PPI

# Antiplatelets cont'd

### Pearls cont'd:

- Approx. 13% (less than 1 in 7) chance of short episodes of dyspnea after starting ticagrelor
  - These episodes are usually self-limiting and rarely (1%) require stopping the drug
- There is an approximately 1% chance of developing a delayed, generalized, exanthematous and pruritic rash after starting clopidogrel.
  - If this occurs, it can be treated effectively with steroids without stopping clopidogrel. Alternatively, clopidogrel could be changed to an alternative agent (prasugrel or ticagrelor). In either case, DAPT should not be interrupted
- Prasugrel should NOT be used in patients with a history of transient ischemic attack or stroke (also, dose adjust for >75 yrs old, <60 kg)</li>

### Antiplatelets (abbreviated video)

(video clip removed)

# Antiplatelets – CCPN Video

- The CCPN Dual Antiplatelet Patient Education video may be found at:
  - CCPN website:
    - http://ccpn.ca/
  - YouTube:
    - Search for Canadian Cardiovascular Pharmacist Network (CCPN) or Patient Education: Dual antiplatelet therapy (DAPT)
  - Facebook:
    - https://www.facebook.com/CanadianCardiovascularP harmacistsNetwork/
  - WRHA Cardiac Sciences website:
    - http://www.umanitoba.ca/faculties/health\_sciences/ medicine/units/cardiac\_sciences/acsnetwork.htm

### Statins

### In brief:

- Patients with plaques in the arteries should take a high-potency statin at a moderate-to-high dose, if possible
  - Atorvastatin 40-80 mg
  - Rosuvastatin 20-40 mg
- Statins are the best thing we know of for slowing down – any maybe even stopping – plaque formation
  - It's all about the plaques!
  - Plaque formation is a life-long process, to the treatment has to be life-long too

### Statins cont'd

### Purpose, effects:

- Statins slow down or stop plaque formation in the arteries
- Once a person has had a heart attack due to plaques in the arteries, a statin drug should be taken life-long regardless of cholesterol levels in the blood. Plaque formation is complicated and depends on more than the cholesterol level in the blood, and statins do more than just change cholesterol levels to prevent plaques. Other medications and diet or lifestyle changes do not have the same effects as statins
- If the statin drug is stopped, its protective effects on plaque formation will be lost; therefore it should be a life-long medication post-MI

# Statins cont'd

#### Side effects, interactions:

- The large majority of people experience no side effects from statins
- New muscle soreness, achiness, cramping, or weakness can sometimes be caused by statin drugs in some people. Muscle discomfort related to statins may feel similar to next-day muscle discomfort experienced after hard work or heavy lifting, but without an obvious cause. This is often caused by higher than normal sensitivity to a particular statin drug. It can often be resolved by lowering the dose or changing to a different statin

## Statins cont'd

#### Pearls:

- Muscle adverse effects may occur without significant elevations in creatine kinase (CK)
- Neurological effects that have been attributed to statins such as memory impairment or cognitive decline are not well established risks according to available data
- The risk of developing glucose intolerance or diabetes due to statin therapy is small and vastly outweighed by the large cardiovascular benefits
- Grapefruit and grapefruit juice, especially in large amounts, can increase the risk of muscle adverse effects with some statins. This is not a significant interaction for rosuvastatin, pravastatin, or fluvastatin.
- Simvastatin generally carries greater risk of drug interactions than other statins. Care should be taken to assess for drug interactions and adjust the dose accordingly for patients on simvastatin; alternatively, a patient could be changed to another agent.

### **Beta-blockers**

### In brief:

- Block the effect of stress hormones on the heart muscle, which causes the heart to slow down and relax
- The heart is like a marathon runner that never gets to stop. When it's been damaged or weakened we don't want it to overwork itself, so we force it to slow down and not work too hard
- It's like your heart is idling too high, so we slow you down with these drugs

### Beta-blockers cont'd

#### Purpose, effects:

- This medication may help prevent another heart attack
- Protect against abnormal rhythms that can occur after a heart attack. These abnormal rhythms can be dangerous
- Protect the heart muscle if it has been weakened: The heart will become exhausted and further weakened if not protected from stress after it has been damaged.
   Protecting the heart with a beta-blocker may help it get stronger over time.
- If doses are missed or the drug is stopped without medical advice, the heart rate may speed up or the heart may flip into an unhealthy rhythm

### Beta-blockers cont'd

### Side effects, interactions:

- May lower blood pressure; can sometimes cause dizziness, especially when going from lying or sitting to standing position. This usually gets better over time as body gets used to the betablocker. Patients should be aware of this and change positions slowly, especially when the drug is new
- Some people may feel more tired when they first start taking a beta-blocker. This usually gets
   better with time as the body gets used to the drug

### Beta-blockers cont'd

#### Pearls:

- Note that beta-blockers may not be required lifelong post-MI, particularly in patients with normal LVEF without another indication
- Caution with 1st degree heart block; contraindicated in 2nd and 3rd degree heart block (in absence of pacemaker), bradycardia, hypotension; use caution when initiating in heart failure/low cardiac output state and in patients with reactive airway disease
- Intolerance due to bronchoconstriction is rare aside from those with severe reactive airway disease. The risk is highest with non-cardio-selective agents or high dose cardio-selective agents.
- If adherence is a concern then consider switching patient to a once daily beta blocker

### ACE-inhibitors, ARBs

### In brief:

- Work against a hormone system that causes your blood vessels to squeeze, and your kidneys to hold onto water:
  - This "unloads" the heart
- Relieve pressure on your heart and blood vessels over time
- Lower risk of heart attacks and death over the long term

### ACE-inhibitors, ARBs cont'd

#### Purpose, effects:

- This medication will help prevent another heart attack
- "Unload" the heart and make it easier to pump blood, mostly by lowering the blood pressure. This is a strong protective effect that prevents the heart muscle from weakening and helps a weakened heart muscle get stronger. Other types of blood pressure medications do not have the same protective effect

# ACE-inhibitors, ARBs cont'd

### Side effects, interactions:

- Will lower blood pressure; can sometimes cause dizziness
- Non-productive cough or "tickle in the throat" is common with ACEIs
  - O Cough attributed to an ACEI should not be associated with other symptoms such as nasal congestion, and should persist regardless of health status, allergen exposure/antihistamine use, etc. The cough may present early after starting the drug, or may take several months to develop. A cough that is not persistent is not likely to be ACEI-related. ACEI-related cough may warrant a change to an ARB
- May cause hyperkalemia, avoid using potassium based salt substitutes
## ACE-inhibitors, ARBs cont'd

#### Pearls:

- Avoid in hyperkalemia, hypotension, acute kidney injury, bilateral renal artery stenosis, pregnancy or breastfeeding; use caution in severe renal dysfunction
- Creatinine should be measured 7-14 days after initiation of ACEI or ARB. Frequent serum potassium measurements may be required if regimen includes both ACEI/ARB and aldosterone antagonist, especially in the presence of renal impairment

# Nitroglycerin

#### In brief:

- Open blood vessels to prevent or treat heart pain
  - Like a fire extinguisher for a fire
- Does NOT fix the underlying problem

# Nitroglycerin cont'd

#### Purpose, effects:

- Should be carried by patient and available at all times post-MI in case it is needed
- Can be thought of as a "fire extinguisher" for heart pain
- Is available without a prescription in Canada
- Instruct patient on how and when to use:
  - Spray once under the tongue when needed for heart pain
  - Repeat once after 5 minutes, if pain still present
  - If not relieved after 2 sprays, seek medical attention immediately and use a 3rd spray
- Provide instructions in writing
- Important to find out a patient's own symptoms of a heart attack and instruct them to use the nitrospray/tabs for those symptoms

# Nitroglycerin cont'd

#### Purpose, effects cont'd:

- Important to emphasize that, aside from use for stable angina (preventatively or when it is experienced), the purpose of fast-acting nitroglycerin is to buy time to get to the hospital – it does not fix the underlying problem if there is a new blockage in an artery
- If a patient is not expected to have heart pain (i.e. has been fully revascularized), any incidence of new heart pain is concerning, even if it is completely resolved by nitrospray. In these cases, patients should be instructed to contact their healthcare provider with little delay if they experience heart pain

# Nitroglycerin cont'd

### Side effects, interactions:

- Must not be used within 24 hours of sildenafil (Viagra®) or vardenafil (Levitra®), or within 48 hours of tadalafil (Cialis®) due to risk of massive drop in blood pressure
- May cause lightheadedness or dizziness; instruct patient to sit down or lay down prior to administering spray/tab. Headache is very common

#### **Post-ACS** Patient Education

# Adherence

"We combined all your medications into ONE convenient dose."



# Adherence

- Most post-ACS medications are taken long-term; this should be emphasized during counselling.
- Long-term medication adherence post-ACS is often very poor: various data have shown that generally less than half of patients are adherent to post-MI medications one year post-event
- Every effort must be made to increase the likelihood that patients will take their medications.
  - Good adherence is associated with good outcomes: adherence to all standard post-ACS medications has been associated with a 90% reduction in mortality 6 months post-event!

J Gen Intern Med 2008;23(2):216–218. Circulation 2004;109:745–749. Arch Intern Med 2007;167(6):540-50.

# Adherence cont'd

- Prompting mechanisms/reminders (apps, alarms, websites)
- Simplified/more convenient regimen
- Bubble backs, dosettes
- Patient education/comprehension
- Addressing affordability/cost
- Addressing adverse effects
- Addressing accessibility issues

Clinical Evidence 2011;04:220. Am J Hosp Pharm 1992:49(7):1691-6.

#### **Post-ACS** Patient Education

### Cost

- Cost of standard post-ACS regimen can be substantial
- Cost concerns, particularly if affecting adherence to therapy, should be addressed whenever possible, and appropriate steps should be taken (enrollment in Pharmacare, change to less expensive medications, discontinuation of non-essential medications...)
  - Medication cost comparison:
    - https://medsconference.files.wordpress.com/20 17/02/price\_comparison\_of\_common\_rx\_drugs mb-2017.pdf

# **Psychological Effects**

- Approximately 1 in 6 patients will experience unipolar major depression post-MI, and approximately twice this number will experience significant depressive symptoms
- Post-MI depression may lead to poor self-care including medication non-adherence, and is an independent risk factor for post-MI mortality
- Patients should be advised to seek professional help if they experience symptoms of depression post-MI
  - Symptoms may include depressed mood, anhedonia, changes in appetite, insomnia or hypersomnia, lack of energy or feeling of exhaustion, psychomotor agitation or slowing, feelings of worthlessness or guilt, or suicidal ideation

## Sexual Dysfunction

- Both men (46%) and women (59%) report sexual dysfunction following an ACS event
- This issue is under-addressed
- Heart and Stroke's Living Well with Heart Disease book reviews sex and intimacy post ACS or heart surgery

### **Ongoing Informational Needs**

Not all information sources are equal...

Heart and Stroke Foundation

WRHA Cardiac Sciences

- http://www.umanitoba.ca/faculties/health\_s ciences/medicine/units/cardiac\_sciences/fo rpublic.htm
- (google "Cardiac Sciences Manitoba")

# Summary

- The challenges we face in doing effective post-ACS patient education are substantial, and various barriers to effective education exist
- Ø By optimizing every aspect of the education, we can ensure maximum effectiveness; which, in turn, will ensure our patients have the best possible understanding and confidence about their conditions, better adherence to therapy, more participation and engagement in their own care, and ultimately better outcomes

## END