

FEEDBACK SCENARIO 2 – SUPERVISOR TRAINING WORKSHOP – SUPERVISOR ROLE

You, **the supervisor**, have reviewed the file of a 45-year-old man, originally from Afghanistan, who was seen in the clinic complaining of a flare-up of his asthma, with increasing shortness of breath.

The supervised physician is a woman from Eastern Europe, who, as far as you know, is single and without children.

When you review the chart, you do not have any concerns about the medical management. You note, however, that the patient has 4 children, between the ages of 10 and 2. You surmise that the children were at home alone, without adult supervision, at the time that the patient was seen. This may be a common occurrence, since both parents work. However, when you review the note, there was no concern raised. The physician does not seem to recognize that this is inappropriate, and indeed, something that is potentially reportable to the child welfare authorities. Issues around child care and safety do not seem to have been discussed.

You will now give the physician some feedback, using the principles of effective feedback.

CHART NOTE

S/ Mr A. M. is a 45 yo man who has been experiencing increasing shortness of breath over the last week. He has a known history of asthma, previously quite well controlled on Symbicort 200 2 puffs twice daily. He normally would only require salbutamol once every couple of weeks. He ran out of his puffers a few weeks ago, and has been having worse symptoms especially this week.

He has not renewed his meds due to 1) some financial difficulty as they are expensive and 2) having a hard time finding time getting to the pharmacy. Mr M works as a cab driver, and works shift work. His wife works as a health care aide in a nearby nursing home. They have 4 children aged 2 – 10. He usually works nights, and she works days, so they juggle child care. They have little support in the community.

O/ looks well no RS distress RR 16 Chest clear, occ exp wheeze.

A/ asthma exacerbation.

P/ sample and rx symbicort given, rx salbutamol given. RTC 2 wks.