

# Fridays at the University

## Approaches to Communication

November 15, 2024



### Agenda

0820: Welcome

0830: Obesity and motivational interviewing  
**Leon Wayne , MD**

0920: Virtual health care : QDoc  
**Norm Silver, MD**

1010: Safe spaces, cultural sensitivity in  
delivery of health services  
**Tiffany Richards & Laverne Gervais**

1100: Break

1130: Virtual visits: Addressing sensitive  
discussions and challenges in communication  
**Andrew Keyes, M.Ed.**

1220: Artificial Intelligence in Medicine: Where  
we are, where we're going  
**Alexander Singer, MD**

1320: Closing

### Learning Objectives

- Develop strategies of motivational interviewing in addressing sensitive topics like obesity.
- Present virtual model of care, best practice suggestion for virtual care.
- Recall the importance of creating safe spaces, cultural sensitivity in health care delivery.
- Develop strategies for managing challenging virtual communications.
- Present artificial intelligence in the context of use in medicine, current use in Manitoba and future implementation in diverse clinical settings.

Join us for the next session!

#### Upcoming sessions:

Perinatal Period  
December 6, 2024

Health System Day  
January 17, 2025

Symptoms and Case-Based  
Approaches  
February 7, 2025

Travel Health Day  
March 7, 2025

Register today!



University  
of Manitoba

Full schedule at [www.cpd-umanitoba.com](http://www.cpd-umanitoba.com)