How to Send a Batch Message

You can set up a message to be sent to a select group of registrants for any event. Batch messages are **manually triggered** by you.

1. Create your message

Go to Event Espresso → Messages → Default Message Templates

Dashboard Event Espresso	Event Espresso - Defa	ault Message Template	S	Screen Options Help Help
Events Registrations	Message Activity Default M	Message Templates Custom Messa Custom Messa	ge Templates Settings	
Transactions	In Use (21)	1		
Management	Show All Messengers V	ihow All Message Types	✓ Filter Reset Filters	21 items < < 1 of 2 > >
Messages Pricing	Message Type	Messenger	Description	
Registration Form Venues	Payment Received	Email (id:1) Recipients: Edit Event Admin Edit Primary Registrant	This message type is used for all payment notification messages that go out including any manual payments entered by an event administrator.	Create Custom
Add-ons Barcode Scanner People Admin	Refund Issued	Email (id:2) Recipients: Edit Event Admin Edit Primary Registrant	This message type is used for all payment notification messages that go out for refunds.	Create Custom
App Customization Promotions Settings	Registration Approved	Email (id:3) Recipients: Edit Event Admin Edit Primary Registrant Edit Registrant	This message type is for messages sent to attendees when their registration is approved.	Create Custom
General Settings Calendar	Not Approved Registration	Email (id:4) Recipients: Edit Event Admin Edit Primary Registrant	This message type is for messages sent to registrants when their registration is set to the not approved status.	Create Custom
Payment Methods Extras Help & Support	Registration Pending Payment	Email (id:5) Recipients: Edit Event Admin Edit Primary Registrant	This message type is used for recipients who have Pending Payment registration status.	Create Custom
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Scroll down to find **Batch** and click **Create Custom**

2. Name your message and add subject line and content

Give your template a meaningful name (such as event name, date, your initials); add the subject line for your email message.

This is a custom template. Custom Templates have an editable name and description to help you differentiate between templates. Bug Day 2022 - CM
Bug Day 2022 - CM
Bug Day 2022 - CM
This is a custom template that was created for the email messenger and batch message type.
To *
[RECIPIENT_EMAIL]
From *
contactcca@umanitoba.ca
Subject *
Full agenda now available!

Scroll down to the [NEWSLETTER_CONTENT] section and add your content

- → Remember to use the "paste as text" button if you are copying text from Word.
- → Leave all other text and shortcodes as is!

Add Med	dia									
Paragraph	▼ B	I		" ≣	± ±	∂ ≣	X 📰 5	2		
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Update Actions
Save and Close Save
Extra Actions
Send a test email to * carole.marshall@umanitoba.ca
Test Send
Need to reset this message type and start over?
Reset Templates

Send yourself a **test message** when you are done editing.

Don't forget to **save**!

3. Choose your recipients

Bulk actions	✓ Apply	Select a Month/Year V All Catego	ories ~ App	oroved Y Filter	Reset Filters		
D:	Name	Email	Reg Date	TKT Price	Final Price	Total Txn	Paid
35380	Karen Tanner * (1 / 1) Reg Code: 31544-1362-1-ae83 Approved	ktanner@ierha.ca	Apr 12, 2021 4:07 pm <i>Complete</i>	Free Ticket free	No Cost	No Cost	~
34907	Katerina Nikolitch * (1 / 3) Reg Code: 31098-1362-1-aa16 Approved	knikolit@uottawa	ca Mar 22, 2021 2:43 pm <i>Complete</i>	Free Ticket free	No Cost	No Cost	~
34902	Ahmad Abuhajar * (1 / 3) Reg Code: 31095-1362-1-30d6 Approved	AHMAD.ABUHAJ. CGILL.CA	AR@MAIL.M Mar 22, 2021 1:27 pm Complete	Free Ticket free	No Cost	No Cost	v
34828	Joanna Cassie * (1 / 3) Reg Code: 31032-1362-1-82bc Approved	joanna.c@ubc.ca	Mar 18, 2021 6:26 pm Complete	Free Ticket free	No Cost	No Cost	~
34571	Nidhi Bhutak * (1 / 5) Reg Code: 30806-1362-1-e3dd Approved	nidhaa1711@gm	ail.com Mar 8, 2021 7:56 pm <i>Complete</i>	Free Ticket free	No Cost	No Cost	~
34035	Opeyemi Sobowale * (1 / 2)	opeyemij@yahoo	.com Feb 21, 2021 9:50 am	Free Ticket	No Cost	No Cost	~

Then choose Send Batch Message. The button will verify the number of recipients.

Send Batch Message (4 selected)

4. Choose the message and send

Select the message you created and click the send button.

spres	SO - REGISTRATIONS Add New Registration	
Eve		
	Sending batch message to 4 people	
egistrat	Select Template: Bug Day 2022 - CM	
gistratio	From:	
ıs	contactca@umanitoba.ca	
Na	subject:	tions
	Full agenda now available!	
3 Cu Re		= <u>2</u> 2
Ap	Looking forward to seeing you at Bug Davi	
	Download the agenda here: Bug Day Full Agenda 	
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5 Ca		2 🛛 🔁 🖂
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	st2 Test2 * (1 / 1) dan7@novgroup.com Nov 12, 2021 4:16 pm Free Ticket No Cost No Cost √ Ig Cade: 37016-1362-1-0035 Complete free	
	g Cute 5/010/1502-1-0030 company free proved	

Note that your previously-created message has been translated into HTML – this is ok! The recipient's mail client will translate it.

If you notice a typo or want to make changes, you can edit your message here, but be careful. If you're not 100% sure about editing with the code, cancel and go back to the custom messages editor.