

CRGJAN

Patient N. is a 48 year old male, with advanced bowel cancer.

For N., communication with his caregivers and their attitude towards him are of utmost importance. N. values truth, kindness and compassion. It matters greatly to N. that staff take time to listen to him. N. gets frustrated when staff begin walking out of the room before he's finished speaking or when they say they'll return and do not. N. says he feels stupid when he does not understand what his healthcare team are explaining to him. He needs to have information communicated clearly and simply, using medical terms that he can understand. N. regrets that he has never had children of his own but his stepdaughter whom he raised means the world to him. As she lives out west, regular facetimeing with her is very important to him. N.'s is somewhat anxious about his upcoming move to LTC as he realizes it will be his 'final move'.