

## FEEDBACK SCENARIO 1 - SUPERVISOR TRAINING WORKSHOP – SUPERVISOR ROLE

You, **the supervisor**, have had a couple of visits with this supervised physician already. He has been a challenge for you; you are not sure that you are getting through to him. Whenever you provide him with some feedback on his performance, he looks blank and says almost nothing. Although he does seem to be improving, you are not sure if your feedback has anything to do with it.

**The supervised physician** is a 40-year-old former surgeon from China, now working in family practice. Your review found that the records were generally fairly well done, and the care seems to meet the standard required. You do have some questions about things that seem to be missing, however.

Not enough information recorded for history at visit.

SOAP format not being used.

Are physical exams being done and recorded as appropriate to the problems being seen?

It's important to point out that someone new looking at this record could have a hard time understanding what is going on with the patient.

You will now give the physician some feedback, using the principles of effective feedback.

