

FEEDBACK SCENARIO 2 – SUPERVISOR TRAINING WORKSHOP – SUPERVISOR ROLE

You, **the supervisor**, have reviewed some files of a physician who you are newly supervising.

The supervised physician is from Eastern Europe, and has been in Canada for 2 years.

When you review the charts, you find that the records are lacking information. You also have some concerns about the care being provided. 2 out of 3 charts reviewed were for elderly patients that are being prescribed benzodiazepines on an ongoing basis. You don't see any record of discussions about trying to taper these medications.

You will now give the physician some feedback, using the principles of effective feedback.

CHART NOTE

S/ Mr A. M. is a 45 yo man who has been experiencing increasing shortness of breath over the last week. He has a known history of asthma, previously quite well controlled on Symbicort 200 2 puffs twice daily. He normally would only require salbutamol once every couple of weeks. He ran out of his puffers a few weeks ago, and has been having worse symptoms especially this week.

He has not renewed his meds due to 1) some financial difficulty as they are expensive and 2) having a hard time finding time getting to the pharmacy. Mr M works as a cab driver, and works shift work. His wife works as a health care aide in a nearby nursing home. They have 4 children aged 2 – 10. He usually works nights, and she works days, so they juggle child care. They have little support in the community.

O/ looks well no RS distress RR 16 Chest clear, occ exp wheeze.

A/ asthma exacerbation.

P/ sample and rx symbicort given, rx salbutamol given. RTC 2 wks.

