Supervisor Training Workshop – How to Deliver Effective Feedback

Case Scenario #3 – General Surgeon

Supervisor

You have done a review of the files of this general surgeon, and are now sitting down to discuss the review with him/her. Your review found that the records were generally fairly well done, and the care seems to meet the standard required. You do have some questions about one of the cases, though.

One patient had cholecystitis but also had elevated lipase. You couldn’t see that this was followed up on. The patient had surgery and did well, but you feel that this should have been followed up.

It’s important to point out that someone new looking at this record could have a hard time understanding what is going on with the patient, or why things were done the way that they were.

You will now give this physician some feedback, using the principles of effective feedback.