

Rapid Access to Consultative Expertise

RACE Phone Lines

RACE
PSYCHIATRY
204-940-2573
Monday-Friday
9 AM - 4 PM

RACE
GERIATRIC MEDICINE
204-926-6015
Monday-Friday
8 AM - 8 PM

This telephone service allows **primary care providers**, including those working in a personal care home setting, to access a **Psychiatry consultant** for telephone advice

This telephone service allows **primary care providers** including those working in a personal care home setting and specialists to access a **Geriatric Medicine consultant** for telephone advice

Callers can choose from four consultation options:

- Adult (line 1)
- Child & Adolescent (line 2)
- Geriatric Psychiatry (line 3)
- Substance Use Disorders (line 4)

WHEN TO CALL:

- Questions about use of antipsychotic medications
- Advice on psychiatric therapeutics
- Advice on diagnostics and general management of psychiatric symptoms

WHEN TO CALL:

Review of how symptoms, cognition, mobility, function and pain have changed over time for suggestions regarding:

- Involvement of other interdisciplinary team members in care optimization
- Medication discussion and adjustments
- Additional investigations taking into consideration the patient "goals of care" and "what matters most"

RACE lines are not a direct service for patients and are not a resource for system navigation advice.

Before calling RACE please have the following information ready:

- Provider Name and Billing Number
- Patient Name, PHIN, MHSC, Date of Birth and Diagnosis